

National Review of the Representation and Support of Community Pharmacy Contractors in England

Review Steering Group Personal Specification and Values

The Review Steering Group (RSG) will ensure that the necessary resources from those available to it are commissioned to effectively deliver its aims and objectives. It will ensure that it meets its obligation to its community pharmacy stakeholders. RSG members are required to support these aims, making decisions in the best interest of the community pharmacy sector. In doing so, individuals should:

Think strategically

Be able to understand the environment in which community pharmacy operates, see the bigger picture, think 'outside the box' to see the implications of changing circumstances, and able to use this knowledge to provide strategic direction to inform the current and future representational needs of the sector.

Represent the interests of community pharmacy contractors

Be able to consistently understand and represent the needs and interests of community pharmacy contractors.

Seek out relevant and critical information

Be prepared to apply knowledge broadly and have the confidence to ask the difficult or challenging questions to enable objective judgements to be made.

Solve problems and make decisions

Thoroughly prepare for each meeting and demonstrate that proposals have been properly evaluated to help make decisions.

Be sensitive to others

Be self-aware, aware of the needs of others, able to observe and listen well, involve others in discussion and debate, ask questions in a non-threatening way, able to admit mistakes.

Work effectively with others

Work constructively to build consensus, be able to regulate and adjust behaviour according to specific situations or contexts, and able to work with other RSG members, the Convenor and the Secretariat.

Behave as a corporate citizen

Have high levels of integrity and honesty, be able to align own goals with the values and ambitions of the RSG, recognise and respect diversity and use this knowledge to drive forward agreed RSG objectives, rather than personal agendas, in the context of sound business management and corporate governance.

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